



**Stellar Chapter  
Long Beach and The Greater South Bay Area**

February 6, 2004

Don McNamara  
Heritage Associates  
27971 Hedgeline Drive  
Laguna Niguel, California 92677

Dear Don,

Thank you so much for coming to our business meeting on January 26<sup>th</sup>. It was a pleasure to meet you and talk with you over dinner.

Your dynamic presentation on "Why Like and Respect Are a Hard Combination To Beat" was enjoyed by all of Stellar Chapter. It was wonderful to see someone so passionate about his business! Don, I was so impressed that you knew the inspirational quote and author and I especially enjoyed how you wove your presentation around our inspiration.

Thank you again for your outstanding presentation. We look forward to having you come back in the future!

Sincerely,

Vicky Wright CPS, President  
Stellar Chapter  
International Association of Administrative Professionals  
Long Beach the Greater South Bay Area

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c: Marie Crawford